# FARM VIABILITY COHORT

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# Performance metrics are numbers in context, results related to the strategic goals of the business.

-Pearl Zhu



#### RATIO ANALYSIS

What and Why



KTC

KITCHEN TABLE

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- Financial Ratios show the relationship between numbers
- We have a go-to list of key ratios for financial management.
- The metrics that align most closely with strategic goals and financial performance are labeled "Key Performance
   Indicators" or KPI's

#### RATIO ANALYSIS

Beware!



- Consistency is key!
- The categorization of your transactions must be diligently aligned month to month for true comparison.
- Peer groups can use ratios to compare or "benchmark"
   financials. Why? To inspire sharing of best practices.



#### METRICS & KPI'S



# Why run all metrics? Why not just KPI's?

- Indicator of business areas
   that are out of control or not
   performing to expectations
- Metrics will become the content for client's performance dashboard



#### KTC'S SMALL FARM RATIOS

#### Worksheet of Ratios

- Sales per Employee
- Labor as % of Sales

- Gross Margin
- Inventory Turns
- Average Pay per Employee
- \$ of Sales per \$1 of Assets

- Total Sales / Number Employees
- Total Labor \$ / Total Sales
  - with and without owner pay
- Gross Profit / Total Sales
- Gross Profit / Year End Inventory
- Total Labor / Number Employees
- Total Sales / Assets (Equipment)



What other metrics have you found valuable?

# RATIOS AND BENCHMARKING

### **Critical Point for Trainers**

- Financial benchmarking is a hot term right now. What does that mean to you?
- Farmers want to know how they are doing and have a support system. Peer groups are great for this!
- Biggest opportunities for learning:
  - Major outliers are usually for a reason, such as not paying any rent or not paying themselves or labor yet.
  - This is one of the best reasons to inspire a farmer to get into
     Quickbooks join the group!



Organizational structure and management style are those two factors that we always forget to analyze when the performance of our businesses goes down.

#### -POOJA AGNIHOTRI













### OUR INTENT TODAY

- Show the value of financial collaboration
- Practice skills and gain comfort with ratio analysis and benchmarking reports
- Put metrics and ratios in context



#### **CASE STUDY**

Roundtable Case Study, 4 Groups

- Internal group questions
- Group information sharing
- Financial ranking information
- Moderated Q & A
- Conclusions
- KTC's Take Home Lessons
- Next Steps
- Questions

### **CASE STUDY**

Financials of Four Real World Farms







- Break into 4 groups
- Read your intro
- Review financials, ask 2-3 clarifying questions
- Answer your 4 case study questions and choose a spokesperson from your group

Internal Group
Questions

- Has the business gotten more efficient year on year?
- Where does the business have the greatest opportunity for improvement?
- What's the most important question you would ask an advisor who knows about this business? What question needs to be asked?
- What's the most important number they need to focus on in the next 12 months?

What other questions would you ask?



**Group Info Sharing** 





Financial Ranking Information

- Why are financial ratios important?
- What can we learn from this exercise about our own business case?
- Who do we want to network with and learn from in the group?
- How can we help others?

Take these lessons to your own groups or clients after today's training!



### KEY RATIOS, SORTED



Rank	Farm/ Year	Sales per employee	Farm/ Year	Sales per total acres	Farm/ Year	COGS as % of sales	Farm/ Year	Marketing as % of sales	Farm/ Year	\$ of Sales per \$1 of Fixed Assets
1	#2-18	\$ 49,384	#3-18	\$30,627	#1-17	40%	#2-17	9%	#1-17	\$ 11.56
2	#2-17	\$ 41,841	#3-17	\$27,799	#1-18	38%	#4-17	8%	#2-17	\$ 6.57
3	#1-17	\$ 38,158	#2-18	\$13,169	#4-17	17%	#2-18	4%	#1-18	\$ 6.06
4	#3-18	\$ 26,632	#2-17	\$11,158	#4-18	16%	#4-18	3%	#3-17	\$ 3.66
5	#3-17	\$ 24,173	#4-17	\$6,540	#2-18	12%	#3-18	1%	#3-18	\$ 3.28
6	#1-18	\$ 20,254	#4-18	\$5,572	#3-17	10%	#1-17	1%	#4-18	\$ 1.52
7	#4-17	\$ 19,621	#1-17	\$4,579	#3-18	10%	#1-18	1%	#4-17	\$ 1.51
8	#4-18	\$ 16,715	#1-18	\$2,430	#2-17	6%	#3-17	0.4%	#2-18	\$ 0.40
Rank	Farm/ Year	Labor as % of Sales	Farm/ Year	Sales per acre farmed	Farm/ Year	Gross Margin	Farm/ Year	Repair/Maint as % of expenses	Farm/ Year	OpEx as % of Sales
1	#4-18	53%	#3-18	\$40,835	#2-17	94%	#1-18	15%	#2-17	20%
2	#2-18	52%	#2-18	\$39,507	#3-18	90%	#1-17	8%	#1-17	20%
3	#4-17	45%	#3-17	\$37,066	#3-17	90%	#2-17	4%	#1-18	19%
4	#3-17	41%	#2-17	\$33,473	#2-18	88%	#4-17	3%	#3-18	14%
5	#3-18	41%	#1-17	\$15,263	#4-18	84%	#3-17	3%	#3-17	13%
6	#2-17	26%	#4-17	\$14,015	#4-17	83%	#4-18	3%	#2-18	11%
7	#1-17	18%	#4-18	\$11,939	#1-18	62%	#2-18	2%	#4-17	10%
8	#1-18	7%	#1-18	\$8,101	#1-17	60%	#3-18	2%	#4-18	8%

Moderated Q & A



If your group could ask 2
 questions of any other
 business in the study, what
 would they be?

Let's answer them and learn!



### FINANCIALS - ALL 4 FARMS



PROFIT AND LOSS	2018		2017		2018		2017		2018		2017		2018		2017
	Farm 1		Farm 1		Farm 2		Farm 2		Farm 3		Farm 3		Farm 4		Farm 4
Sales	\$	121,522	\$	228,945	\$	197,537	\$	167,364	\$	612,531	\$	555,983	\$	83,573	\$ 98,105
- COGS	\$	45,901	\$	92,498	\$	24,464	\$	10,783	\$	63,147	\$	57,876	\$	13,403	\$ 17,004
Gross Profit	\$	75,621	\$	136,447	\$	173,073	\$	156,581	\$	549,384	\$	498,107	\$	70,170	\$ 81,101
		62%		60%		88%		94%		90%		90%		84%	83%
- Opex	\$	23,648	\$	44,856	\$	21,040	\$	33,505	\$	87,779	\$	71,336	\$	6,939	\$ 9,658
Repairs & Maintenance	\$	12,277	\$	12,527	\$	4,568	\$	6,290	\$	8,975	\$	10,887	\$	2,384	\$ 3,457
- G & A	\$	9,449	\$	25,872	\$	20,642	\$	38,640	\$	12,270	\$	25,502	\$	14,449	\$ 23,863
Marketing	\$	733	\$	1,935	\$	8,443	\$	14,246	\$	5,674	\$	2,434	\$	2,748	\$ 7,749
- Fixed	\$	23,789	\$	21,331	\$	6,750	\$	12,992	\$	16,971	\$	18,604	\$	19,320	\$ 20,383
- Labor	\$	8,091	\$	41,798	\$	103,596	\$	42,715	\$	252,641	\$	229,436	\$	44,236	\$ 43,679
- One Time	\$	5,428		0	\$	32,659	\$	5,330	\$	30,320	\$	21,550		0	0
Net Profit	\$	5,216	\$	2,590	\$	(11,614)	\$	23,399	\$	149,403	\$	131,679	\$	(14,774)	\$ (16,482)
Net Profit as % of Sales		4.3%		1.1%		-5.9%		14.0%		24.4%		23.7%		-17.7%	-16.8%

BALANCE SHEET	2018		2017		2018		2017		2018		2017		2018		2017	
	Farm 1		Farm 1		Farm 2			Farm 2		Farm 3		Farm 3		Farm 4		Farm 4
Total Long Term Debt	\$	55,110	\$	36,125	\$	309,360		0		34,408		15,344	\$	54,180	\$	61,163
Assets: Long Term (land and buildings)	\$	15,218	\$	14,968	\$	470,000		0	\$	147,379	\$	145,135		0		0
Assets: Short Term (equipment, accounting for depreciation)	\$	4,843	\$	4,843	\$	25,472	\$	25,472	\$	39,497	\$	6,587	\$	55,068	\$	65,169
A/P		0		0		0		0	\$	2,432	\$	6,188	\$	1,166	\$	560
A/R	\$	6,052	\$	1,438	\$	1,230	\$	895	\$	5,800		0	\$	4,269	\$	2,138
Equity	\$	(111,159)	\$	(89,521)	\$	182,643	\$	54,183	\$	155,836	\$	130,190	\$	(7,417)	\$	3,253

### FINANCIALS - ALL 4 FARMS



OPERATIONAL DATA	Farm 1	Farm 2	Farm 3	Farm 4
Years in Business	9	5	25	10
Total Acres	50	15	20	15
Vegetable Acres Farmed	15	5	15	7
Sales Channels/Customers	200 CSA, 3 Markets, 10 Whis	75 CSA, Farm Stand, 3 Markets	150 CSA, 3 Markets, 45 Whis	100 CSA, 1 Market, 5 Whis
Number Seasonal Employees	4	3	20	4
Number Non-Seasonal				
Employees	2	1	3	1
Land owned or rented?	Owned	Owned	Owned	Rented
Initial Financing	FSA Loan	Mortgage	self	Self
Growth Financing	Family	VAPG	self & mortgage	FSA Loans
Ownership Structure	S corp	Sole Prop	LLC	LLC

KEY RATIOS	2018		2017		2018		2017		2018		2017		2018		2017
	F	Farm 1		Farm 1		Farm 2		Farm 2		Farm 3		Farm 3		Farm 4	Farm 4
Sales per employee	\$	20,254	\$	38,158	\$	49,384	\$	41,841	\$	26,632	\$	24,173	\$	16,715	\$ 19,621
Sales per total acres	\$	2,430	\$	4,579	\$	13,169	\$	11,158	\$	30,627	\$	27,799	\$	5,572	\$ 6,540
Sales per acre farmed	\$	8,101	\$	15,263	\$	39,507	\$	33,473	\$	40,835	\$	37,066	\$	11,939	\$ 14,015
COGS as % of sales		38%		40%		12%		6%		10%		10%		16%	17%
Gross Margin		62%		60%		88%		94%		90%		90%		84%	83%
OpEx as % of sales		19%		20%		11%		20%		14%		13%		8%	10%
Labor as % of sales		7%		18%		52%		26%		41%		41%		53%	45%
Marketing as % of sales		1%		1%		4%		9%		1%		0.4%		3%	8%
Repair/Maintenance as % of															
expenses		15%		8%		2%		4%		2%		3%		3%	3%
\$ of Sales per \$1 of Fixed Assets	\$	6.06	\$	11.56	\$	0.40	\$	6.57	\$	3.28	\$	3.66	\$	1.52	\$ 1.51

Conclusions

#### What's next?

- How to measure gross
   profitability across different
   enterprises and best practices
- Let's discuss employee productivity
- What about assets, debt and the balance sheet?
- New sales opportunities

This is what we see. What do you see? What would you want if this was your group?



# TAKE HOME LESSONS

Chart of Accounts
Basic Theory

#### Seven Numbers

- Sales
- Cost of Goods Sold (COGS)
- Labor
- General and Admin (G&A)
- Operating Expenses
- Fixed Expenses
- One-Time Expenses



# RATIOS AND METRICS

### **Critical Point for Trainers**

- It all starts with a clear Chart of Accounts
- Encourage farmers to set up a dashboard for monthly stats.
- Biggest opportunities for learning:
  - What are healthy ranges for key ratios in this region?
  - How ratios show us which business areas are out of control or not in line with expectations – especially early on when projections are more random.
  - Connecting the outcomes of how data is output and interpreted with what practices are used in Quickbooks



## HOW TO USE THE NUMBERS

### **Critical Point for Trainers**

- Calculate and compare period vs. period
  - year over year performance (or quarter or month)
  - o actuals vs. budget
  - o enterprise vs. enterprise
- When to act? When trends have changed for 3 months.
- Biggest opportunities for learning:
  - Farmers should ask themselves "good or bad" and "why"
  - Strive for improvement with a strategy
  - Implement project management tools to stay on track
  - Seeing what works to move the needle



# OTHER KPI'S

#### Beyond Finance



# KTC KITCHEN TABLE CONSULTANTS ON H II

#### Marketing KPI's

- Average order value (by customer type)
- Sales by product line
- Website visitors
- E-commerce conversion rate
- Wholesale customer close rate
- Average order frequency
- E-mail open rate
- E-mail click through rate
- E-mail list size or growth rate
- Customer satisfaction rate
- Customer lifetime value
- Marketing campaign ROI
- and so many more...!

#### Operations KPI's

- Production per hour (pounds, jars, etc)
- Cost by crop (labor tracking)
- % Yield (meat, VAP, etc)
- and so many more!!!

What other metrics have you found valuable?

